

## Refund Policy



Our online RSA customers are entitled to a full refund within 7 days when the following conditions are met:

- When a refund is requested within 7 days of purchase.
- When no course certificates have been issued.

Where Arrow Training Services cancels a course, a full refund will apply.

Refunds are administered by our web hosts eLearning Portal to make it a simple and quick process for you.

To request a refund please provide your user name, course and refund amount [contact us](#)

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